Avaya IP Office SMDR Output
Avaya IP Office Standard Mode
Telquest Tech Support

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Short Code in SMDR instead of Dialed Number.

I'm facing a issue with IPO 8.1 SMDR output.
Having a short-code {8001,Dial,098XXXXXXX,101,,}
When the user dials the short-code 8001, the SMDR provides the output below
2014/10/21 09:37:33,00:01:08,3,379,O,**8001,8001**,,0,1000248,0,E379,Ext379,T9005,Line 5.2,0,0,,,Ext379,0000.00,,0000.00,0,0,618,1.00,U,Ext379,+0D;+0A;

The exact Telephone number is not in the output, hence this call becomes not charged(internal call) by the billing software.
How i can get the exact Telephone number?

Solution:

Add "**NO_DIALLED_REF_EXTERNAL**" in the NoUser source number, then the dialed number will be shown and logged in SMDR instead of the short code.